MyGov Collaborator HOW TO SIGN UP

Festival of Pumpkins training for applications

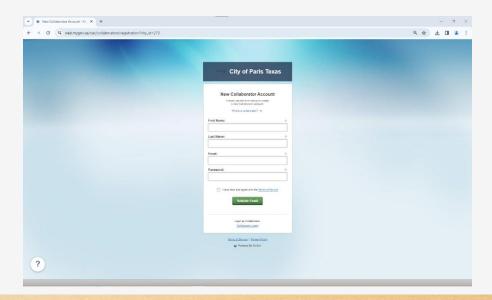
Making an Account

1. https://web.mygov.us/authentication/register

2.Use the drop down to pick Paris

3. Create up account as collaborator



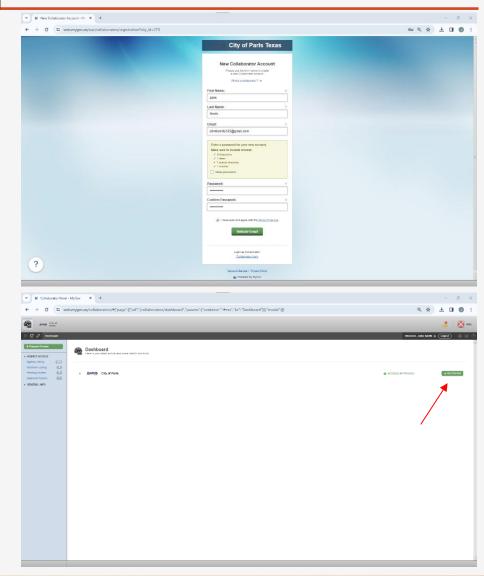


Getting Started

How it works:

1. Finish putting in your information for your account.

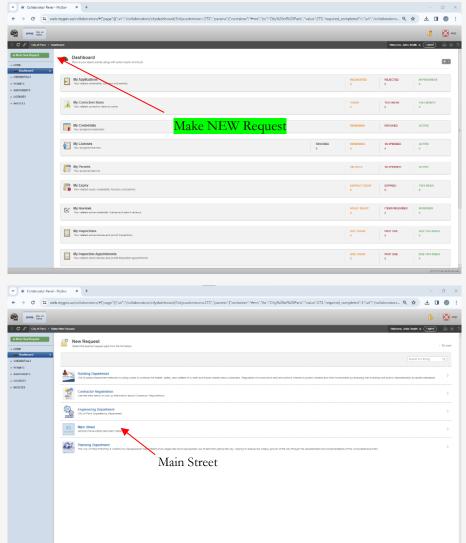
2. Click "Get Started" on the City of Paris link.



Making a Request

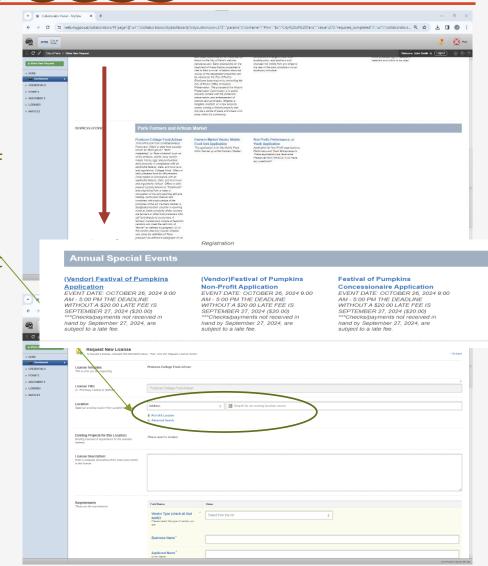
- 1. Click "make new request' in the top left corner of the screen.
- 2. Select Main Street.
- 3. Scroll down to the "Business License" module. Special Events is listed at the bottom.
- 4. under LICENSE DESCRIPTION, please enter the type of vendor, Merchant NP for Non Profit or Concession and items to be sold.

READ KNOWLEDGE BASE ITEMS ON THE APPLICATION BEFORE PROCEEDING WITH THE APPLICATION.



Application Process

- 1. Choose desired application type under Annual Special Events. There are applications for vendors and concessions, non-profit organizations.
- 2. Take care to upload all information and required documentation for your vendor type. *Photos must be .JPEG or .PDF File types. The .HEIC files types are not acceptable in our system.
- 3. After submission, vendor applications will be delivered to the festival staff throught the MyGov system. The next step will be for Staff to accept the request. An email will be sent when it is accepted.
- 4. Acceptance does not guarantee approval. The applications will be reviewed by festival staff. If the application is approved invoice will be sent for payment.
- 5. Payment can be made in person, by credit card (* 5% fee added) or through the mail.
- 6. ALL communication with vendors will go through the MyGov Portal via comments or corrections section of MyGov and are saved for review.



PLEASE REMEMBER THESE KEY ITEMS

- ALWAYS have everything ready before starting application. The application will NOT SAVE if not completely filled out and completed. Pay attention to file types When submitted, the application will be accepted/denied/delayed. Items may be required before you can submit your app. *REMINDER .HEIC file types cannot be uploaded.
- ➤ If the application is delayed or denied, a note with correction items will be entered into your account for review.
- ➤ INVOICES cannot be paid on the weekends.
- Any applications receive after Sept 30 will be subject to \$25 late fee
- ➤ Booth spaces will be assigned after payment is made.
- ➤ Once application is accepted an invoice is sent through the portal, Due to limited availability of vendor spaces, no applications will be held for payment after invoice is issued for more than 3 days.
- > Business license issued with location of vendor space. (subject to change)

Q&A

How do I know if my application has been accepted for review?

You will receive an email or you can check the status of your application under "Licenses" then "Applications" Accepted means we have **received** your application, and it is under review. Application are not automatically approved.

How do I pay online? Invoices will be sent to the vendors that are approved.

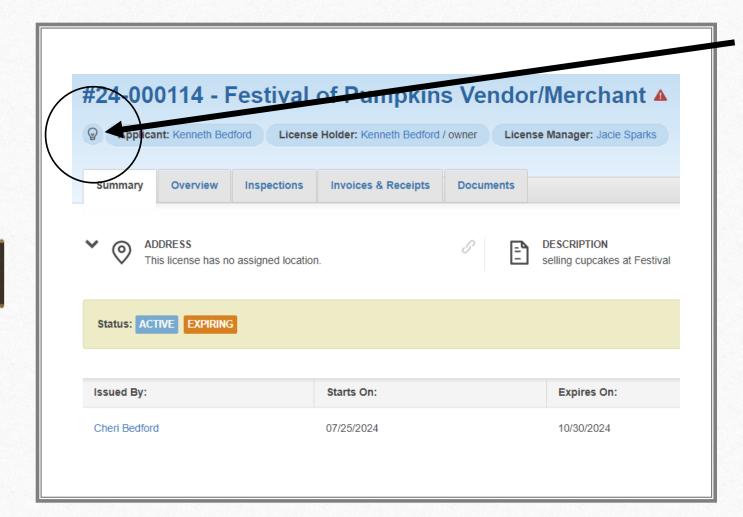
Log into your account, look under "Licenses" then "Applications", the "Pay Invoice" option will be shown on the right side of the screen, or you can open the application and pay that way.

You can also deliver in person or mail payment to:

Festival of Pumpkins, C/O Paris Main Street, 150 SE 1st Street, Paris Texas 75460

- All mailed payments must be include an invoice for proper crediting.
- How do I download the Business License for participation?

Once you go under "Licenses" then "Applications", you can go to the top and click the "Documents" tab. Go to "Generated Documents" and you will be able to download and print your document there.



La Knowledge Base has logistical information for vendors

The knowledge items are next to the Applicant name

Icon looks like a light bulb, click it for information and check in instructions

Correspondence is sent through the portal on the comments sections. Applicants will receive a comment When there are questions about an application. An email will come from the MyGov Portal if a comment Is added. To delay acceptance of applications, please respond in a timely manner.

